# POWER WINDOW FEATURE—BOUNCE BACK DIAGNOSTICS

TSB 08-21-7

### FORD:

2005-2009 Mustang

This article supersedes TSB **06-22-18** to update the vehicle model years and Service Procedure.

## **ISSUE**

Some 2005-2009 Mustangs may exhibit issues with the power window One-Touch Up, Bounce Back, and Short Drop features.

### **ACTION**

Follow the Service Procedure steps to correct the condition.

# **SERVICE PROCEDURE**

#### NOTE

VERIFY PROPER DOOR GLASS/QUARTER GLASS ALIGNMENT BEFORE PERFORMING THIS PROCEDURE. REFER TO UPDATED ONLINE WORKSHOP MANUAL (WSM), SECTION 501-11 FOR ALIGNMENT PROCEDURES.

#### **NOTE**

CHECK TO MAKE SURE THE DOOR SEAL AND/OR MIRROR SEAL ARE NOT ROLLED OVER OR BINDING. CHECK FOR OBSTRUCTIONS IN GLASS SEALING AREA. CHECK TO MAKE SURE THAT REGULATOR FASTENERS ARE PROPERLY TORQUED.

#### **Convertible Exhibiting Bounce Back:**

Misaligned door glass will bounce back during operation if it contacts the inboard side of the upper convertible seal retainer. Concern may be duplicated with top up and rear quarter windows down. Door glass must be aligned to both the convertible top and rear quarter glass division bar. Refer to updated online WSM, Section 501-11 for alignment procedures before proceeding.

# Coupe or Convertible Exhibiting Power Window Feature Issues:

Perform window motor glass de-initialization procedure, followed by re-initialization procedure, per online WSM, Section 501-11.

WARRANTY STATUS: Eligible Under Provisions Of

New Vehicle Limited Warranty Coverage IMPORTANT: Warranty coverage limits/policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

OPERATION DESCRIPTION TIME

082107A 2005-2009 Mustang: 0.2 Hr.

De-initialize, Then Initialize The Power Window Motor(s) Following The Service Procedure

**DEALER CODING** 

BASIC PART NO. CODE 6323394 42

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.